

Open SFS Support Working Group

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Support Working Group Lead

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OpenSFS Organization

Members:

- Promoters
- Adopters
- Supporters

Nonmembers:
Participants
Contributors
Consultants

Board of Directors:

1 per Promoter membership
1 elected by Adopters &
Supporters

Officers:

- President
- Secretary
- Treasurer

Technical Working
Group

Support Working
Group

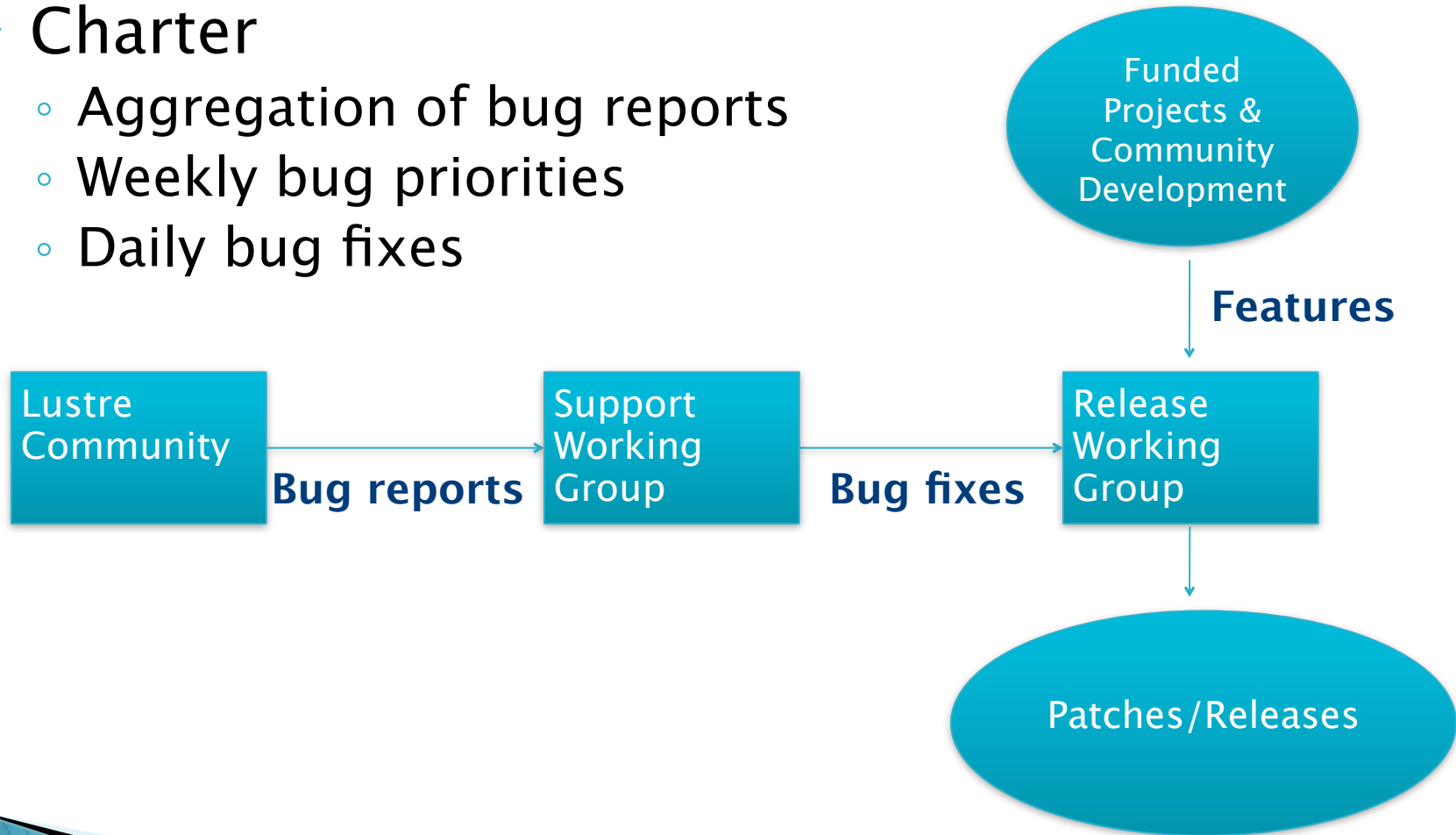
Release Planning
Working Group

Other Working Groups
(as necessary)

Support Working Group

▶ Charter

- Aggregation of bug reports
- Weekly bug priorities
- Daily bug fixes



Proposed Support Models

- ▶ SWG establishes a “blanket” contract with a Lustre support vendor or vendors
 - Members access support through a portal providing a consistent interface regardless of the vendors
 - Ability to offer cafeteria-style coverage depending on a member’s needs
 - For example, support could be based on the number of OSSs (high end) or Lustre as a “black box” (low end)
- ▶ SWG provides members with a support RFP/SOW package which is executed by each member site
 - SOW would include requirement to submit bug fixes to OpenSFS

For more information, e-mail “info@opensfs.org”



SWG Members

- DDN – David Vasil and Ariel Martinez
- LLNL – Pam Hamilton (Lead) and Chris Morrone
- ORNL – Jason Hill
- Cray – TBD